

County: Taylor  
 ZASTROW CARE CENTER, INC.  
 600 WEST HICKORY, P.O. BOX 218

Facility ID: 9800

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GILMAN 54433 Phone:(715) 447-8217  
 Operated from 1/1 To 12/31 Days of Operation: 365  
 Operate in Conjunction with Hospital? No  
 Number of Beds Set Up and Staffed (12/31/02): 50  
 Total Licensed Bed Capacity (12/31/02): 50  
 Number of Residents on 12/31/02: 39

Ownership: Corporation  
 Highest Level License: Skilled  
 Operate in Conjunction with CBRF? No  
 Title 18 (Medicare) Certified? No  
 Title 19 (Medicaid) Certified? Yes  
 Average Daily Census: 36

| Services Provided to Non-Residents |    | Age, Sex, and Primary Diagnosis of Residents (12/31/02) |       |            |       | Length of Stay (12/31/02)       |  | %     |
|------------------------------------|----|---|-------|------------|-------|---------------------------------|--|-------|
| Home Health Care                   | No | Primary Diagnosis                                       | %     | Age Groups | %     | Less Than 1 Year                |  | 33.3  |
| Supp. Home Care-Personal Care      | No | -----   |       | -----      |       | 1 - 4 Years                     |  | 25.6  |
| Supp. Home Care-Household Services | No | Developmental Disabilities                              | 7.7   | Under 65   | 0.0   | More Than 4 Years               |  | 41.0  |
| Day Services                       | No | Mental Illness (Org./Psy)                               | 12.8  | 65 - 74    | 15.4  |                                 |  | ----- |
| Respite Care                       | No | Mental Illness (Other)                                  | 12.8  | 75 - 84    | 30.8  |                                 |  | 100.0 |
| Adult Day Care                     | No | Alcohol & Other Drug Abuse                              | 0.0   | 85 - 94    | 51.3  | *****                           |  |       |
| Adult Day Health Care              | No | Para-, Quadra-, Hemiplegic                              | 0.0   | 95 & Over  | 2.6   | Full-Time Equivalent            |  |       |
| Congregate Meals                   | No | Cancer  | 5.1   |            | ----- | Nursing Staff per 100 Residents |  |       |
| Home Delivered Meals               | No | Fractures   | 0.0   |            | 100.0 | (12/31/02)                      |  |       |
| Other Meals                        | No | Cardiovascular  | 41.0  | 65 & Over  | 100.0 | -----                           |  |       |
| Transportation                     | No | Cerebrovascular   | 12.8  |            | ----- | RNs                             |  | 4.6   |
| Referral Service                   | No | Diabetes  | 7.7   | Sex        | %     | LPNs                            |  | 9.2   |
| Other Services                     | No | Respiratory   | 0.0   | -----      |       | Nursing Assistants,             |  |       |
| Provide Day Programming for        |    | Other Medical Conditions                                | 0.0   | Male       | 43.6  | Aides, & Orderlies              |  |       |
| Mentally Ill                       | No |   | ----- | Female     | 56.4  |                                 |  |       |
| Provide Day Programming for        |    |   | 100.0 |            | ----- |                                 |  |       |
| Developmentally Disabled           | No |   |       |            | 100.0 |                                 |  |       |

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#### Method of Reimbursement

| Medicare<br>(Title 18) |     |     | Medicaid<br>(Title 19) |     |       | Other               |     |     | Private<br>Pay      |     |       | Family<br>Care      |     |     | Managed<br>Care     |     |     | Total<br>Resi-<br>dents | %<br>Of<br>All |                     |
|------------------------|-----|-----|------------------------|-----|-------|---------------------|-----|-----|---------------------|-----|-------|---------------------|-----|-----|---------------------|-----|-----|-------------------------|----------------|---------------------|
| Level of Care          | No. | %   | Per<br>Diem<br>(\$)    | No. | %     | Per<br>Diem<br>(\$) | No. | %   | Per<br>Diem<br>(\$) | No. | %     | Per<br>Diem<br>(\$) | No. | %   | Per<br>Diem<br>(\$) | No. | %   |                         |                | Per<br>Diem<br>(\$) |
| Int. Skilled Care      | 0   | 0.0 | 0                      | 2   | 5.7   | 115                 | 0   | 0.0 | 0                   | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0 | 0                       | 2              | 5.1                 |
| Skilled Care           | 0   | 0.0 | 0                      | 31  | 88.6  | 100                 | 0   | 0.0 | 0                   | 4   | 100.0 | 117                 | 0   | 0.0 | 0                   | 0   | 0.0 | 0                       | 35             | 89.7                |
| Intermediate           | --- | --- | ---                    | 2   | 5.7   | 86                  | 0   | 0.0 | 0                   | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0 | 0                       | 2              | 5.1                 |
| Limited Care           | --- | --- | ---                    | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0 | 0                       | 0              | 0.0                 |
| Personal Care          | --- | --- | ---                    | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0 | 0                       | 0              | 0.0                 |
| Residential Care       | --- | --- | ---                    | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0 | 0                       | 0              | 0.0                 |
| Dev. Disabled          | --- | --- | ---                    | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0 | 0                       | 0              | 0.0                 |
| Traumatic Brain Inj    | 0   | 0.0 | 0                      | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0 | 0                       | 0              | 0.0                 |
| Ventilator-Dependent   | 0   | 0.0 | 0                      | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0   | 0                   | 0   | 0.0 | 0                   | 0   | 0.0 | 0                       | 0              | 0.0                 |
| Total                  | 0   | 0.0 |                        | 35  | 100.0 |                     | 0   | 0.0 |                     | 4   | 100.0 |                     | 0   | 0.0 |                     | 0   | 0.0 |                         | 39             | 100.0               |

|   |      |  |             |             |                      |       |                                      |       |            |  |  |  |  |
|---|------|--|-------------|-------------|----------------------|-------|--------------------------------------|-------|------------|--|--|--|--|
| *****   |      |  |             |             |                      |       |                                      |       |            |  |  |  |  |
| Admissions, Discharges, and Deaths During Reporting Period  |      | Percent Distribution of Residents' Conditions, Services, and Activities as of 12/31/02 |             |             |                      |       |                                      |       |            |  |  |  |  |
|   |      | -----  |             |             |                      |       |                                      |       |            |  |  |  |  |
| Percent Admissions from:  |      | Activities of  |             | %           | % Needing            |       | % Totally                            |       | Total      |  |  |  |  |
|   |      | Daily Living (ADL)   |             | Independent | Assistance of        |       | Dependent                            |       | Number of  |  |  |  |  |
|   |      |  |             |             | One Or Two Staff     |       |                                      |       | Residents  |  |  |  |  |
| Private Home/No Home Health   | 16.7 | Bathing  |             | 0.0         | 76.9                 |       | 23.1                                 |       | 39         |  |  |  |  |
| Private Home/With Home Health   | 26.7 | Dressing   |             | 38.5        | 53.8                 |       | 7.7                                  |       | 39         |  |  |  |  |
| Other Nursing Homes   | 0.0  | Transferring   |             | 43.6        | 38.5                 |       | 17.9                                 |       | 39         |  |  |  |  |
| Acute Care Hospitals  | 46.7 | Toilet Use   |             | 38.5        | 35.9                 |       | 25.6                                 |       | 39         |  |  |  |  |
| Psych. Hosp.-MR/DD Facilities   | 0.0  | Eating   |             | 69.2        | 20.5                 |       | 10.3                                 |       | 39         |  |  |  |  |
| Rehabilitation Hospitals  | 0.0  | *****  |             |             |                      |       |                                      |       |            |  |  |  |  |
| Other Locations   | 10.0 | Continence   |             |             | % Special Treatments |       |                                      |       | %          |  |  |  |  |
| Total Number of Admissions  | 30   | Indwelling Or External Catheter  |             |             | 2.6                  |       | Receiving Respiratory Care           |       | 7.7        |  |  |  |  |
| Percent Discharges To:  |      | Occ/Freq. Incontinent of Bladder   |             |             | 53.8                 |       | Receiving Tracheostomy Care          |       | 0.0        |  |  |  |  |
| Private Home/No Home Health   | 9.4  | Occ/Freq. Incontinent of Bowel   |             |             | 33.3                 |       | Receiving Suctioning                 |       | 0.0        |  |  |  |  |
| Private Home/With Home Health   | 12.5 |  |             |             |                      |       | Receiving Ostomy Care                |       | 2.6        |  |  |  |  |
| Other Nursing Homes   | 18.8 | Mobility   |             |             |                      |       | Receiving Tube Feeding               |       | 2.6        |  |  |  |  |
| Acute Care Hospitals  | 9.4  | Physically Restrained  |             |             | 2.6                  |       | Receiving Mechanically Altered Diets |       | 46.2       |  |  |  |  |
| Psych. Hosp.-MR/DD Facilities   | 0.0  |  |             |             |                      |       |                                      |       |            |  |  |  |  |
| Rehabilitation Hospitals  | 0.0  | Skin Care  |             |             |                      |       | Other Resident Characteristics       |       |            |  |  |  |  |
| Other Locations   | 0.0  | With Pressure Sores  |             |             | 5.1                  |       | Have Advance Directives              |       | 87.2       |  |  |  |  |
| Deaths  | 50.0 | With Rashes  |             |             | 5.1                  |       | Medications                          |       |            |  |  |  |  |
| Total Number of Discharges  |      |  |             |             |                      |       | Receiving Psychoactive Drugs         |       | 48.7       |  |  |  |  |
| (Including Deaths)  | 32   |  |             |             |                      |       |                                      |       |            |  |  |  |  |
| *****   |      |  |             |             |                      |       |                                      |       |            |  |  |  |  |
| Selected Statistics: This Facility Compared to All Similar Rural Area Facilities & Compared to All Facilities |      |  |             |             |                      |       |                                      |       |            |  |  |  |  |
| *****   |      |  |             |             |                      |       |                                      |       |            |  |  |  |  |
|   |      | This Facility  | Ownership:  |             | Bed Size:            |       | Licensure:                           |       |            |  |  |  |  |
|   |      |  | Proprietary |             | 50-99                |       | Skilled                              |       | All        |  |  |  |  |
|   |      | %  | Peer Group  |             | Peer Group           |       | Peer Group                           |       | Facilities |  |  |  |  |
|   |      |  | % Ratio     |             | % Ratio              |       | % Ratio                              |       | % Ratio    |  |  |  |  |
| Occupancy Rate: Average Daily Census/Licensed Beds  |      | 72.0   | 80.0        | 0.90        | 83.5                 | 0.86  | 83.3                                 | 0.86  | 85.1 0.85  |  |  |  |  |
| Current Residents from In-County  |      | 69.2   | 73.3        | 0.94        | 72.9                 | 0.95  | 75.8                                 | 0.91  | 76.6 0.90  |  |  |  |  |
| Admissions from In-County, Still Residing   |      | 26.7   | 19.2        | 1.39        | 22.2                 | 1.20  | 22.0                                 | 1.21  | 20.3 1.31  |  |  |  |  |
| Admissions/Average Daily Census   |      | 83.3   | 136.0       | 0.61        | 110.2                | 0.76  | 118.1                                | 0.71  | 133.4 0.62 |  |  |  |  |
| Discharges/Average Daily Census   |      | 88.9   | 138.5       | 0.64        | 112.5                | 0.79  | 120.6                                | 0.74  | 135.3 0.66 |  |  |  |  |
| Discharges To Private Residence/Average Daily Census  |      | 19.4   | 59.1        | 0.33        | 44.5                 | 0.44  | 49.9                                 | 0.39  | 56.6 0.34  |  |  |  |  |
| Residents Receiving Skilled Care  |      | 94.9   | 93.4        | 1.02        | 93.5                 | 1.01  | 93.5                                 | 1.01  | 86.3 1.10  |  |  |  |  |
| Residents Aged 65 and Older   |      | 100  | 95.9        | 1.04        | 93.5                 | 1.07  | 93.8                                 | 1.07  | 87.7 1.14  |  |  |  |  |
| Title 19 (Medicaid) Funded Residents  |      | 89.7   | 73.2        | 1.23        | 67.1                 | 1.34  | 70.5                                 | 1.27  | 67.5 1.33  |  |  |  |  |
| Private Pay Funded Residents  |      | 10.3   | 16.8        | 0.61        | 21.5                 | 0.48  | 19.3                                 | 0.53  | 21.0 0.49  |  |  |  |  |
| Developmentally Disabled Residents  |      | 7.7  | 0.9         | 8.87        | 0.7                  | 10.33 | 0.7                                  | 10.66 | 7.1 1.08   |  |  |  |  |
| Mentally Ill Residents  |      | 25.6   | 33.7        | 0.76        | 39.0                 | 0.66  | 37.7                                 | 0.68  | 33.3 0.77  |  |  |  |  |
| General Medical Service Residents   |      | 0.0  | 19.3        | 0.00        | 17.6                 | 0.00  | 18.1                                 | 0.00  | 20.5 0.00  |  |  |  |  |
| Impaired ADL (Mean)   |      | 40.0   | 46.1        | 0.87        | 46.9                 | 0.85  | 47.5                                 | 0.84  | 49.3 0.81  |  |  |  |  |
| Psychological Problems  |      | 48.7   | 51.2        | 0.95        | 54.6                 | 0.89  | 52.9                                 | 0.92  | 54.0 0.90  |  |  |  |  |
| Nursing Care Required (Mean)  |      | 8.7  | 7.2         | 1.21        | 6.8                  | 1.28  | 6.8                                  | 1.28  | 7.2 1.20   |  |  |  |  |